

iPad Setup Guide

The new app is used by adding it to the Home Screen of your smartphone or tablet.
Once added, you can launch it from the Home Screen just like the current app.
Please follow the steps below to add the new app to your Home Screen.

Note: If you are using an iPad, please open the website in Safari.

1. Tap the URL below to open it in Safari.

<https://www.kendama.co.jp/pwa/>

Or tap "Open the New App" on our website.

***Please make sure you are using Safari.**



2. Tap the Share button in the upper-right corner to open the menu.



3. Tap "Show More" to display additional menu options.



4. Tap "Add to Home Screen".



5. Make sure the app name is "Yamagata Kobo App". Leave "Open as Web App" turned On, then tap "Add" in the upper-right corner.
6. The "Yamagata Kobo App" icon will be added to your Home Screen.
Tap the icon to launch the new app.
If you like, press and hold the icon to move it to your preferred location.

Frequently Asked Questions

Q1. Why is the app changing?

A1. The current app can no longer be updated, and some issues may occur depending on your device or environment.

We are introducing the new app to provide a more stable experience.

Q2. Can I still use the current app?

A2. The current app may still work, but problems may occur because it can no longer be updated.

Please switch to the new app as soon as possible.

Q3. Do I need to reinstall the app from the App Store or Google Play?

A3. No.

Open the provided webpage and add the new app to your Home Screen.

Q4. What do I need to do?

A4. Follow the setup guide for your device and add the new app to your Home Screen.

Q5. Can I delete the current app?

A5. Yes. We recommend deleting it after confirming the new app works properly.

We apologize for any inconvenience.

Thank you for your understanding and cooperation.