

iPhone Setup Guide

The new app is used by adding it to your Home Screen.

Once added, you can launch it from the Home Screen just like your previous app.

Please follow the steps below.

Note: If you use an iPhone or iPad, be sure to open the page in Safari.

1. Tap the URL below to open it in Safari.

<https://www.kendama.co.jp/pwa/>

Or tap "Open the New App" on our website.

***Please make sure you are using Safari.**



2. Tap the (...) button at the bottom right, then tap Share.



3. Scroll up through the menu, then tap "Add to Home Screen."



4. Make sure the app name is "Yamagata Kobo App". Leave "Open as Web App" turned On, then tap "Add" in the upper-right corner.
5. The "Yamagata Kobo App" icon will be added to your Home Screen.
Tap the icon to launch the new app.
If you like, press and hold the icon to move it to your preferred location.

Frequently Asked Questions

Q1. Why is the app changing?

A1. The current app can no longer be updated, and some issues may occur depending on your device or environment.

We are introducing the new app to provide a more stable experience.

Q2. Can I still use the current app?

A2. The current app may still work, but problems may occur because it can no longer be updated.

Please switch to the new app as soon as possible.

Q3. Do I need to reinstall the app from the App Store or Google Play?

A3. No.

Open the provided webpage and add the new app to your Home Screen.

Q4. What do I need to do?

A4. Follow the setup guide for your device and add the new app to your Home Screen.

Q5. Can I delete the current app?

A5. Yes. We recommend deleting it after confirming the new app works properly.

We apologize for any inconvenience.

Thank you for your understanding and cooperation.